



## Notice regarding measures taken to prevent COVID-19 infection in Mt. Rokko Facilities and business hours.

Mt. Rokko Cable Car & Tourism Company's facilities are taking the following comprehensive measures to prevent the spread of infection of COVID-19.

### [To visitors]

- Wear a (surgical/hygiene) mask  
Please wear a mask in facilities you pay to enter. If you do not have a mask, please buy one at the entrance.
- Please cooperate with having your temperature checked. (only at facilities you pay to enter)  
Visitors' temperature will be checked at the entrance of each facility. People whose temperature is over 37.5 will not be allowed to enter. People who have cold symptoms or feel unwell are asked to refrain from entering the facilities.
- The visitor's own protection from infection  
Visitors are asked to protect themselves from infection by ensuring they wash their hands, gargle, have proper cough etiquette and avoid speaking loudly with other visitors. Please use disinfectant which is available at each location.
- Please keep your social distance  
Please keep a minimum distance of 1 meter from other people. If a facility or store is crowded, admission limits may be introduced.

### [Measures taken at the facilities]

- Disinfectant is provided at various locations in each facility
- Windows and doors are opened to ensure regular air circulation in stores and rest places etc.
- Areas that are used by groups are regularly wiped clean and disinfected
- To prevent congestion in restaurants and the Rokko International Musical Box Museum, the number of seats has been reduced
- To prevent infection from droplets from coughing or sneezing, vinyl sheets have been installed at cash registers, and other counters which deal directly with visitors.

### [Measures taken to prevent staff-infection]

- The wearing of masks, face-shields, hand-washing and gargling will be strictly enforced
  - At cash registers, etc. cash will be handed to customers on a tray (staff may also wear gloves)
  - Staff's temperature and health condition will be checked when they come to work
- For business hours and other information on facilities, please see page 2.  
For details, please check the company's Web Site (<https://www.rokkosan.com>)

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**[Business hours etc. after May 30 (Sat) reopening]**

- **Rokko Garden Terrace**  
 [Business hours] \*Schedule until July 19 (Sun)  
 Weekdays: 9:30–18:00  
 Sat / Sun: 9:30–19:00  
 \*May change due to weather conditions  
 [Other measures] Change in area stores' holidays
- **Rokko-Shidare Observatory**  
 [Business hours] \*Schedule until July 19 (Sun)  
 Weekdays: 10:00–18:00 (Admission closes at 17:30)  
 Sat / Sun: 10:00–19:00 (Admission closes at 18:30)  
 \*May change due to weather conditions  
 [Closed] Closed day changed to Thursday
- **Rokkosan Country House**  
 [Business hours] 10:00–17:00 (Front desk closes at 16:30)  
 [Closed days] Thursday (Open on national holidays, summer holiday season, and for certain periods)  
 \*No change to business hours or closed days. Business season ends on Nov 23 (Mon – national holiday)  
 [Other measures] Some play facilities cannot be used. Barbeque area opens from June 1 (Mon)
- **Rokkosan Field/Athletic Park**  
 [Business hours] 10:00–17:00 \*Final admission time changed to 14:30  
 [Closed days] Thursday (Open on national holidays, summer holiday season, and for certain periods)  
 \*No change to closed days. Business season ends on Nov 23 (Mon – national holiday)  
 [Other measures] Admission will be limited when the facility becomes crowded
- **Forest Adventure Kobe Rokkosan**  
 [Business hours] 10:00–17:00 \*Final admission time changed to 14:00  
 [Closed days] Thursday (Open on national holidays, summer holiday season, and for certain periods)  
 \*No change to closed days. Business season ends on Nov 23 (Mon – national holiday)  
 [Other measures] Total of 5 groups per hour (1 group consisting 10 people), maximum limit of 50 people
- **Rokko Alpine Botanical Garden**  
 [Business hours] 10:00–17:00 (Front desk closes at 16:30)  
 [Closed days] No holidays during June \*No change in business hours or holidays. Business season ends on Nov 23 (Mon – national holiday)  
 [Other measures] Visual presentation room closed
- **Rokko International Musical Box Museum**  
 [Business hours] 10:00–17:00 (Front desk closes at 16:20) \*No change in business hours or holidays  
 [Closed days] Thursday  
 [Admission limitations] Prior reservation system introduced for concerts and musical box events in the Concert Hall. Prior reservations can be made on the Website (<https://www.rokkosan.com/museum/>) or by telephone (078-891-1284).
- **TENRAN CAFÉ**  
 [Business hours] \*Schedule until July 19 (Sun)  
 Weekdays: 11:00–18:30 (L.O. 18:00)  
 Sat / Sun: 11:00–19:30 (L.O. 19:00)  
 \*May change due to weather conditions  
 [Closed days] Store closed days changed to Tuesdays and Thursdays
- **Shop 737 Rokko Yusan Annai-dokoro**  
 [Business hours] \*Schedule until July 19 (Sun)  
 10:00~17:00

**Schedule of the company's transport services**

- **Rokko Cable Car**  
 Regular service from May 30 (Sat)
- **Rokko Sanjo Bus**  
**Rokko-Maya Sky Shuttle Bus** (Rokko Sanjo Sta. – Maya Ropeway Sanjo Sta.)  
 Regular service from June 1 (Mon)  
 \*Reduced service on the Rokko Sanjo Bus line until May 31 (Sun). Rokko-Maya Sky Shuttle Bus out of service until May 31 (Sun)